

2011-29 A

## AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC ☐ CLEC ☐ ILEC ☐ Wireless 228628**CERTIFICATED COMPANY INFORMATION**

Company Name

Tower Cloud, Inc.

Dba/fka

Telephone #

Tower Cloud, Inc.

727-471-5600

Mailing Address

9501 International Court N.,

City, State, Zip Code

St. Petersburg, FL 33716

Business Location

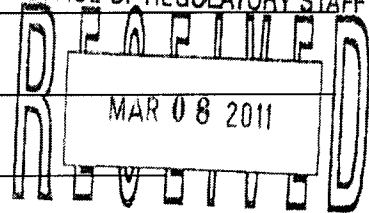
9501 International Court N.

City, State, Zip Code

St. Petersburg, FL 33716

County Pinellas

OFFICE OF REGULATORY STAFF

**REGISTERED AGENT INFORMATION**

Registered Agent: Corporation Service Company

Mailing Address: 1703 Laurel Street

City, State, Zip Code: Columbia, SC 29201

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- A. Ronald Mudry  
**General Manager** (Include address if different than above.)

727-471-5606	/	727-471-5601	/	rmudry@towercloud.com
Telephone Number		Facsimile Number		E-mail Address

- B. Patricia Morrison  
**Customer Relations /Complaints Representative** (Include address if different than above.)

727-471-5639	/	727-471-5601	/	pmorrison@towercloud.com
Telephone Number		Facsimile Number		E-mail Address

- C1. George Townsend  
**Customer Relations/Complaints Representative for Escalated Complaints** (Include address if different than above.)

727-471-5666	/	727-471-5601	/	gtownsend@towercloud.com
Telephone Number		Facsimile Number		E-mail Address

- C2. (888) 897-2568  
**Customer Contact (Toll Free Number)**

RECEIVED

- D. George Townsend  
**Engineering Operations** (Include address if different than above.)

727-471-5666	/	727-471-5601	/	gtownsend@towercloud.com	RSC SC
Telephone Number		Facsimile Number		E-mail Address	MAIL / DMS

- E. George Townsend  
**Test and Repair** (Include address if different than above.)  
727-471-5666 / 727-471-5601 / gtownsend@towercloud.com  
Telephone Number Facsimile Number E-mail Address
- F. Network Operations Center  
**Emergencies** (During non-office hours)  
888-897-2568 / 727-471-5601 / noc@towercloud.com  
Telephone Number Facsimile Number E-mail Address

**In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:**

- G. Patricia Morrison  
**Regulatory Officer** (Include address if different than above.)  
727-471-5639 / 727-471-5601 / pmorrison@towercloud.com  
Telephone Number Facsimile Number E-mail Address
- H. Patricia Morrison  
**Dual Party Mailings** (Name)  
9501 International Court N., St. Petersburg, FL 33716  
Mailing Address  
727-471-5639 / 727-471-5601 / pmorrison@towercloud.com  
Telephone Number Facsimile Number E-mail Address
- I. Patricia Morrison  
**Interim LEC Fund Mailings** (Name)  
9501 International Court N., St. Petersburg, FL 33716  
Mailing Address  
727-471-5639 / 727-471-5601 / pmorrison@towercloud.com  
Telephone Number Facsimile Number E-mail Address
- J. Patricia Morrison  
**Universal Service Fund Mailings** (Name)  
9501 International Court N., St. Petersburg, FL 33716  
Mailing Address  
727-471-5639 / 727-471-5601 / pmorrison@towercloud.com  
Telephone Number Facsimile Number E-mail Address
- K. Patricia Morrison  
**Gross Receipts Mailings** (Name)  
9501 International Court N., St. Petersburg, FL 33716  
Mailing Address  
727-471-5639 / 727-471-5601 / pmorrison@towercloud.com  
Telephone Number Facsimile Number E-mail Address
- L. Patricia Morrison  
**Lifeline Mailings** (Name)  
9501 International Court N., St. Petersburg, FL 33716  
Mailing Address  
727-471-5639 / 727-471-5601 / pmorrison@towercloud.com  
Telephone Number Facsimile Number E-mail Address

Patricia Morrison  
This form was completed by (print name)

Patricia L Morrison

Signature

VP Finance

Title

3-3-11

Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC  
**Docketing Department**  
Post Office Drawer 11649  
Columbia, South Carolina 29211

Office of Regulatory Staff  
**Attn: Jeanne Gordon**  
1401 Main Street, Suite 900  
Columbia, South Carolina 29201

(Rev. PSC 01/2010)